

# Gardner & Associates Firm: Hiring Clients

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## Important Notes :

- All clients require background checks.
- The top listed clients may require drug testing.
- Basic equipment is required for all opportunities. Client-specific equipment listed under each client is additional and must also be met.

**All training dates are subject to change!**

**You will have the option to pick which training schedule works best for you!**

## Basic Equipment Requirements (All Clients)

Your system **must** meet at least one of the following processor requirements:

- Intel: Core i3-9000, i5-7000, i7-5000, i9 series or better
- Intel Pentium: G5400 / N6400 series or better
- Intel Xeon: E Class series or better
- Intel Celeron: J4000 / N5000 series or better
- AMD Ryzen: 3 series or better
- AMD Athlon: 3000 series or better

Note:

- ARM-based processors are not supported.
- Examples of unsupported devices: Microsoft Surface and Chrome OS-based PCs.

## 1. Industry: Retail Support – Sporting Goods

Client: Major National Sporting Goods Retailer

Training Pay: \$7.50/hr

Pay After Training: \$11.00/hr

Training Dates: November 3 – November 24, 2025

Training Schedule: Monday – Friday, 9 AM – 1 PM EST or 6 PM – 10 PM EST

Client Hours of Operation (Post-Training): 7 Days a Week, 8 AM – 12 AM EST

Client-Specific Equipment Requirements:

- • USB hardwired headset with phone-quality audio
- • Most recent version of Windows 11 (fully patched, no pending updates)

- • Dual monitors/displays (19" or larger) — laptop screens do not count
- • Spectrum Internet users must have a Business Account (residential service not supported)

## **2. Industry: Hospitality & Entertainment – Guest Services**

Client: Major Family Entertainment Brand

Training Pay: \$7.50/hr

Pay After Training: \$10.00/hr

Training Dates: November 17 – December 15, 2025

Training Schedule: Monday – Friday, 6 PM – 10 PM EST

Client Hours of Operation (Post-Training): 365 Days a Year, 7 AM – 11 PM EST (Must work either Saturday or Sunday, minimum 5 hours)

Client-Specific Equipment Requirements:

- • Smartphone or tablet capable of downloading a security token app
- • VOIP hardwired USB headset (wireless not allowed)
- • Most recent version of Windows 11 (fully patched, no pending updates)
- • Operating system must be in English

## **3. Industry: Hospitality & Entertainment – Resort Reservations (Inbound Customer Service)**

Client: Major Family Entertainment Resort

Training Pay: \$7.50/hr

Pay After Training: \$12.00/hr

Training Dates: November 12 – December 12, 2025

Training Schedule: Monday – Friday, 9 AM – 1 PM EST or 6 PM – 10 PM EST

Client-Specific Equipment Requirements:

- • Smartphone or tablet capable of downloading a security token app
- • VOIP hardwired USB headset (wireless not allowed)
- • Most recent version of Windows 11 (fully patched, no pending updates)
- • Operating system must be in English

#### **4. Industry: Travel & Hospitality – Customer Sales (Cruise Line)**

Client: Major Cruise Line

Training Pay: \$7.50/hr

Training Dates: November 10 – December 18, 2025

Training Schedule: Monday – Friday, 9 AM – 1 PM EST or 6 PM – 10 PM EST

Client Hours of Operation (Post-Training): Monday – Friday: 9 AM – 9:30 PM EST, Saturday – Sunday: 9 AM – 5:30 PM EST (Peak Days: Weekends and Mondays)

Client-Specific Equipment Requirements:

- • Dual monitors (recommended but not required)
- • Minimal 1280 x 1024 monitor resolution
- • Most recent version of Windows 11 (fully patched, no pending updates)
- • Hardwired internet connection
- • Hardwired USB noise-cancelling headset with phone-quality audio

#### **5. Industry: Healthcare – Inbound Customer Service**

Client: Major Healthcare Services Provider

Training Pay: \$7.50/hr

Pay After Training: \$13.50/hr

Training Dates: November 4 – December 11, 2025

Training Schedule: Monday – Friday, 9 AM – 1 PM EST or 3 PM – 7 PM EST

Client Hours of Operation (Post-Training): 4 AM – 8 PM EST

Client-Specific Equipment Requirements:

- • Hard Drive: 40 GB available / 60 GB total
- • Memory: 12 GB RAM
- • Operating System: Windows 11 (fully patched, no pending updates)
- • Hardwired Internet: Minimum 30 Mbps download / 10 Mbps upload / Max 50ms latency
- • Dual Monitors (2) required, 1920 x 1080 resolution
- • Webcam required
- • USB 3.0 port for headset

## **6. Industry: Financial Services – Debit Card Customer Service (Inbound)**

Client: Major Financial Services Provider

Training Pay: \$7.50/hr

Pay After Training: \$14.50/hr

Training Dates: December 2, 2025 – February 2, 2026

Training Schedule: 8 AM – 2 PM EST or 9 AM – 3 PM EST or 4 PM – 10 PM EST

Client Hours of Operation (Post-Training): 24/7/365 (Must work Mondays and Fridays, minimum 5 hours)

Client-Specific Equipment Requirements:

- • 16 GB RAM or greater
- • Dual monitors required
- • Webcam required
- • Windows 11 (fully patched, no pending updates)
- • Hardwired Ethernet connection
- • CPU: Intel Core i5 (6th gen or better), 4 cores, 2.4 GHz+
- • Apple or Android phone for secondary code verification
- • YubiKey provided by client

## **7. Industry: Travel & Hospitality – Bilingual Spanish Sales & Inbound Customer Service**

Client: Major Cruise Line (Spanish-Speaking)

Training Pay: \$7.50/hr

Pay After Training: \$17.00/hr

Training Dates: October 27 – November 20, 2025

Training Schedule: Monday – Friday, 10 AM – 2 PM EST

Client Hours of Operation (Post-Training): Monday – Friday, 9 AM – 6 PM EST (Must work 3 hours on Mondays)

Client-Specific Equipment Requirements:

- • Windows 11 (fully patched, no pending updates)
- • USB noise-cancelling headset (required for class and servicing; wireless not supported)
- • Chrome 77+

- • .NET Framework v3.5+
- • Dual monitors recommended

## **8. Industry: Utilities – Customer Service**

Client: Major Energy Provider

Training Pay: \$7.50/hr

Pay After Training: \$13.90/hr

Training Dates: October 27 – December 11, 2025

Training Schedule: 4 PM – 10 PM EST

Client Hours of Operation (Post-Training): Monday – Friday: 24 hours, Saturday: 8 AM – 4 PM EST (Must work 4 hours on Mondays)

Client-Specific Equipment Requirements:

- • USB VoIP headset (certification & servicing)
- • Dual monitors required
- • Minimum 8 GB RAM
- • Windows 11 (fully patched, no pending updates)

## **9. Industry: Utilities – Bilingual Spanish Inbound Customer Care**

Client: Major Energy Provider

Training Pay: \$7.50/hr

Pay After Training: \$17.00/hr

Training Dates: November 12 – December 23, 2025

Training Schedule: Monday – Friday, 9 AM – 3 PM EST

Client Hours of Operation (Post-Training): Must work 4 hours on Mondays

Client-Specific Equipment Requirements:

- • USB VoIP headset (certification & servicing)
- • Dual monitors required
- • Minimum 8 GB RAM
- • Windows 11 (fully patched, no pending updates)

## 10. Industry: Healthcare – Bilingual Spanish Outbound Medical Appointment Scheduling

Client: Major Healthcare Services Provider

Training Pay: \$7.50/hr

Pay After Training: \$17.00/hr

Training Dates: November 3 – November 25, 2025

Training Schedule: Monday – Friday, 9 AM – 3 PM EST

Client Hours of Operation (Post-Training): Monday – Friday, 8 AM – 9 PM EST

Client-Specific Equipment Requirements:

- 16 GB memory
- Dual monitors required
- Supported resolutions: 2K: Up to 4 monitors (max 2560x1600), 4K: Up to 2 monitors (max 4096x2160)
- Windows 11 (fully patched, no pending updates)
- Hardwired Ethernet connection
- Hardwired USB noise-cancelling headset with phone-quality audio

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Questions, please email us @ [Info@GardnerAssociatesFirm.com](mailto:Info@GardnerAssociatesFirm.com)

Please apply on our website at [www.GardnerAssociatesFirm.com](http://www.GardnerAssociatesFirm.com)

